



2017 CHCA Annual Conference and Pre - Conference Training Agenda

Wednesday, September 20th, 2017

HealthIT: Enabled Quality Improvement, Data Monitoring and Population Health Analytics and Patient Use of Technology in Patient Engagement

Health Information Technology, Evaluation + Quality Center
Arkansas Ballroom - 8:00 a.m. - 5:00 p.m.

HR Issues Workshop

Manning Room - 8:00 a.m. - 5:00 p.m.

Health Center Strong: Hallmarks of Complaint and High Performing Health Centers and the Path to Get There

Jonathan Chapman, MBA - Community Health Center Advisory Services

Steve Weinmann, MBA, Principle, FQHC Associates

Grand Ballroom A - 10:00 a.m. - 3:00 p.m.

12:00 p.m. - 1:00 p.m.

Lunch in Grand Ballroom B*

*All sessions for Wednesday will have lunch at the same time / location

Reception ♦ 5:30 p.m. - 7:30 p.m. ♦ Marriott Hotel ♦ Pinnacle Room (Top Floor)

Thursday, September 21st, 2017

Registration ♦ 7:30 a.m. - 8:15 a.m. ♦ Foyer/Ballroom

A New Mindset: Partnering with Patients as Never Before

Dr. Knitasha Washington, CEO, National Patient Safety Campaign

8:15 a.m. - 9:30 a.m.

Welcome Keynote Session: Grand Ballroom Salon A

Conversations That Matter: Good Enough Now!

Jessica Pettitt, M.Ed., Diversity Speaker/Trainer

9:40 a.m. - 10:45 a.m.

General Session: Grand Ballroom Salon A

Break/Network with Vendors

10:45 a.m. - 11:15 a.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

Coordinating Care in the Medical Neighborhood: Making it Work

Durdo Brooks, MD, MPH, Managing Director, Cancer Control Intervention, American Cancer Society

American Cancer Society Sponsored Speaker

11:15 a.m. - 12:15 p.m.

Concurrent Session: Salon A

Revenue 360

Jeannette Duerr

11:15 a.m. - 12:15 p.m.

Concurrent Session: Arkansas Ballroom

Lunch + Awards /Recognition

12:15 p.m. - 1:30 p.m.

Salon B

The Project ECHO Model: How the Model is Making a Difference in Rural and Underserved Areas

Agi Erickson, Director of Project ECHO, at Community Health Center Inc.

Wanda Montalvo, Associate Director at the Weitzman Institute

1:30 p.m. - 2:30 p.m.

Concurrent Session: Grand Ballroom Salon A

Experiences Evolving a New Analytical Platform: What Works and What's Missing

Austin Miles, Sr. Data Analyst/IT, Community Health Centers of Arkansas

1:30 p.m. - 2:30 p.m.

Concurrent Session: Arkansas Ballroom

Break/Network with Vendors

2:30 p.m. - 3:00 p.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

Population Based Integrated Delivery Systems/HCs Preparation for Value Based Payment

Contracting

Art Jones, MD, Principle, Health Management Associates

3:00 p.m. - 4:00 p.m.

General Session: Grand Ballroom Salon A

Leveraging the Social Determinants of Health: Best Practices for CHCs

Yasemin Arikan, M.A., Futurist, Institute for Alternative Futures

4:10 p.m. - 5:15 p.m.

Concurrent Session: Grand Ballroom Salon A

Finance Session Useful Financial Benchmarks for Community Health Centers

Steve Weinman, MBA, Principle, FQHC and Associates

4:10 p.m. - 5:15 p.m.

Concurrent Session: Arkansas Ballroom

Reception ♦ 5:30 p.m. - 8:00 p.m.

Friday, September 22nd, 2017

HRSA Update

Princess Jackson, Ph.D., Regional Administrator, Health Resources and Services Administration
8:15 a.m. - 9:30 a.m.

General Session: Grand Ballroom Salon A

Break/Network with Vendors

9:30 a.m. - 10:00 a.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

Caring for our Aging Population: A Primary Care Challenge

Priya Mendiratta, MD, Geriatrician, Donald W. Reynolds Institute on Aging, UAMS
10:00 a.m. - 11:00 a.m.

Concurrent Session: Salon A

Models and Opportunities for Integrated Primary and Oral Health Care

Sean G. Boynes, DMD DentaQuest Institute, Form FQHC and NHSC Dentist

Lindy Bollen, DDS Arkansas Department of Health, Oral Health Director

10:00 a.m. - 11:00 a.m.

Concurrent Session: Arkansas Ballroom

Trust: At the Core for Improving Health Outcomes and Overcoming Disparities in Healthcare

Diedra Crews, MD, ScM., Associate Vice Chair for Diversity and Inclusion Department of
Medicine, Johns Hopkins

11:10 a.m. - 12:15 p.m.

Closing Keynote Session: Grand Ballroom Salon A