



## 2017 CHCA Annual Conference and Pre - Conference Training Agenda

### **Wednesday, September 20th, 2017**

#### **HealthIT: Enabled Quality Improvement, Data Monitoring and Population Health Analytics and Patient Use of Technology in Patient Engagement**

Health Information Technology, Evaluation + Quality Center  
Arkansas Ballroom - 8:00 a.m. - 5:00 p.m.

#### **HR Issues Workshop**

Manning Room - 8:00 a.m. - 5:00 p.m.

#### **Health Center Strong: Hallmarks of Complaint and High Performing Health Centers and the Path to Get There**

Jonathan Chapman, MBA - Community Health Center Advisory Services

Steve Weinmann, MBA, Principle, FQHC Associates

Grand Ballroom A - 10:00 a.m. - 3:00 p.m.

#### **12:00 p.m. - 1:00 p.m.**

Lunch in Grand Ballroom B\*

\*All sessions for Wednesday will have lunch at the same time / location

*Reception ♦ 5:30 p.m. - 7:30 p.m. ♦ Marriott Hotel ♦ Pinnacle Room (Top Floor)*

### **Thursday, September 21st, 2017**

Registration ♦ 7:30 a.m. - 8:15 a.m. ♦ Foyer/Ballroom

#### **A New Mindset: Partnering with Patients as Never Before**

Dr. Knitasha Washington, CEO, National Patient Safety Campaign

8:15 a.m. - 9:30 a.m.

Welcome Keynote Session: Grand Ballroom Salon A

**Conversations That Matter: Good Enough Now!**

Jessica Pettitt, M.Ed., Diversity Speaker/Trainer

9:40 a.m. - 10:45 a.m.

General Session: Grand Ballroom Salon A

**Break/Network with Vendors**

10:45 a.m. - 11:15 a.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

**Coordinating Care in the Medical Neighborhood: Making it Work**

Durdo Brooks, MD, MPH, Managing Director, Cancer Control Intervention, American Cancer Society

**American Cancer Society Sponsored Speaker**

11:15 a.m. - 12:15 p.m.

Concurrent Session: Salon A

**Revenue 360**

Jeannette Duerr

11:15 a.m. - 12:15 p.m.

Concurrent Session: Arkansas Ballroom

**Lunch + Awards /Recognition**

12:15 p.m. - 1:30 p.m.

Salon B

**The Project ECHO Model: How the Model is Making a Difference in Rural and Underserved Areas**

Agi Erickson, Director of Project ECHO, at Community Health Center Inc.

**Wanda Montalvo**, Associate Director at the Weitzman Institute

1:30 p.m. - 2:30 p.m.

Concurrent Session: Grand Ballroom Salon A

**Experiences Evolving a New Analytical Platform: What Works and What's Missing**

Austin Miles, Sr. Data Analyst/IT, Community Health Centers of Arkansas

1:30 p.m. - 2:30 p.m.

Concurrent Session: Arkansas Ballroom

**Break/Network with Vendors**

2:30 p.m. - 3:00 p.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

**Population Based Integrated Delivery Systems/HCs Preparation for Value Based Payment**

**Contracting**

Art Jones, MD, Principle, Health Management Associates

3:00 p.m. - 4:00 p.m.

General Session: Grand Ballroom Salon A

**Leveraging the Social Determinants of Health: Best Practices for CHCs**

Yasemin Arikan, M.A., Futurist, Institute for Alternative Futures

4:10 p.m. - 5:15 p.m.

Concurrent Session: Grand Ballroom Salon A

**Finance Session Useful Financial Benchmarks for Community Health Centers**

Steve Weinman, MBA, Principle, FQHC and Associates

4:10 p.m. - 5:15 p.m.

Concurrent Session: Arkansas Ballroom

**Reception ♦ 5:30 p.m. - 8:00 p.m.**

## **Friday, September 22nd, 2017**

### **HRSA Update**

Princess Jackson, Ph.D., Regional Administrator, Health Resources and Services Administration  
8:15 a.m. - 9:30 a.m.

General Session: Grand Ballroom Salon A

### **Break/Network with Vendors**

9:30 a.m. - 10:00 a.m.

Foyer outside Salon A + B and Manning/Hoffman Rooms

### **Caring for our Aging Population: A Primary Care Challenge**

Priya Mendiratta, MD, Geriatrician, Donald W. Reynolds Institute on Aging, UAMS  
10:00 a.m. - 11:00 a.m.

Concurrent Session: Salon A

### **Models and Opportunities for Integrated Primary and Oral Health Care**

Sean G. Boynes, DMD DentaQuest Institute, Form FQHC and NHSC Dentist

Lindy Bollen, DDS Arkansas Department of Health, Oral Health Director

10:00 a.m. - 11:00 a.m.

Concurrent Session: Arkansas Ballroom

### **Trust: At the Core for Improving Health Outcomes and Overcoming Disparities in Healthcare**

Diedra Crews, MD, ScM., Associate Vice Chair for Diversity and Inclusion Department of  
Medicine, Johns Hopkins

11:10 a.m. - 12:15 p.m.

Closing Keynote Session: Grand Ballroom Salon A