

## POPULATION HEALTH MANAGEMENT AND HEALTH IT ENABLED QI/DATA VALIDATION WORKSHOP

September 20, 2017 | Little Rock, AR | 8:00 a.m. – 5:00 p.m.

### MORNING SESSION

#### 8:00-8:30am

Welcome and Introductions

- ▶ Today's Agenda

#### 8:30am-9:30am

Population Health Management

- ▶ Concepts/Background
- ▶ Managing risk and improving quality: the business case for PHM
- ▶ Roadmap for PHM
- ▶ Where to start

#### 9:30am-10:30am

Engagement

- ▶ Roles/Responsibilities
- ▶ Engaging the Patient
- ▶ Engaging Staff
- ▶ Engaging Community

#### 10:30am-10:45am

- ▶ Break

#### 10:45am-12:00

Maintenance

- ▶ Tracking and follow up
- ▶ Closed loop referrals
- ▶ Evaluating your program
- ▶ Improving your program
- ▶ Next Steps
- ▶ Morning Session Wrap Up/Evaluation

### Noon-1:00pm | Lunch

### AFTERNOON SESSION

#### 1:00pm-2:30pm

Review of national data and trends

- ▶ Analysis of historical UDS data
- ▶ Related priorities

Data validation priorities and strategies

- ▶ Identify drivers of data hygiene
- ▶ Approaches to validation
- ▶ Review general validation outcomes

#### 2:30pm-2:45pm

Break

#### 2:45pm-4:00pm

Strategies for Quality Improvement (QI)

- ▶ Process mapping using QI worksheet
- ▶ Review work and data flows
- ▶ Discuss potential improvements
- ▶ Review change packages and other change guidance

#### 4:00pm-4:30pm

Sustaining Change

- ▶ Best Practices

#### 4:30pm-5:00pm

Afternoon Wrap-Up/ Evaluation/ Closing